

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 2004-098225

ORIGINAL  
04-0642

Regarding a complaint by (Person making the complaint):

Jillie Mae Wilson

Against (Utility name):

People Gas

As to (Reason for complaint)

My Tenant received large Gas bill, which he didn't owe. I helped  
I hope him file complaint with commission he won, then they sent bill to me I filed + I won. So now all  
moved out. I turned on Gas in my name, No one living there my first bill, 2-20-04-3-15-04 \$396.76?  
in Chicago Illinois. No one was living there. How did 400.00 get on the that 20 days  
at that rate the bill would be over \$3800.00, by now but it's not, all tax should be deleted, plus  
activation fee 607 16.24. Present bill is \$620.00 1043-04 to me. cost same as delays  
TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS: I would like my 55.00 back as credit on bill.  
less front

My mailing address is

2342 E. 83rd St. Chicago 60617

The service address that I am complaining about is

8430 S. Burnham

My home telephone is

(773) 375-7196

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[ ] Same

(Full name of utility company)

Peoples Gas & Energy

to the provisions of the Illinois Public Utilities Act.

(respondent is a public utility subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.185 Satisfaction of Complaint +  
200.200 Intervention + 200.350 Reasonable attempt to resolve  
differences required. + I will consider mediation first.  
if this can be resolved.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

CHIEF CLERK'S OFFICE

2004 OCT 02 P 1:35

ILLINOIS  
COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

From 2-20-04 - 3-15-04 I was charged \$396.76 for those few days. in error. the same as it was a error to put the \$2,500 dollars on my bill after you didn't get it from Mr. Charles Kirtzall. However the commure Commission made them take it off of my Bill. So now that I put my Name on that Bill until I rent the place is why they did this or some one is not doing his or her job correctly. 15 days cost \$396.76 + the next 7 mo. cost less then the twenty days. the apt was empty. I just rented 1 of Oct. 04.

Please clearly state what you want the Commission to do in this case: Force the Co. To be fair + give a reason for this problem. One tenant left owing from that address. so they need to stop putting other people left over's on the next people who get the apt. Ask them to Compase 1st + 2nd bill they said I sh. pays heating Gas + I'll pay cooking they made me pay \$55 to run line + it not true

Date: Oct. 11 - 04  
(Month, day, year)

Complainant's Signature Killie M. Wilson

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

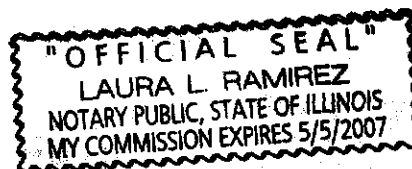
A notary public must witness the completion of this part of the form.

I, Killie M. Wilson, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) Killie M. Wilson

Subscribed and sworn/affirmed to before me on (month, day, year) October 19, 2004

Laura L. Ramirez  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.